

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 20<sup>th</sup> day of November 2018**

**C.G.No:214/2017-18/kurnool Circle**

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Technical)  
Independent Member

*Between*

G.Madhusudhan Reddy,  
Pinnapuram,  
Atmakur,  
Kurnool -Dist

Complainant

*AND*

1.AE/Atmakur  
2.ADE/Atmakur  
3.DE/Kurnool

Respondents

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**ORDER**

1. Complainant filed a petition before this Forum for redressal of low voltage problem under 11 KV Bairluty feeder.
2. Respondent No.2 had presented his written statement wherein he elucidated that as per the instructions of Corporate Office, the Agriculture supply was given at day time for 7 hrs continuously from 13.11.2017 onwards. While implementation, the 11 KV Karivena feeder in 33/11 KV Atmakur SS, the 3.15 MVA PTR getting overloaded and to avoid this single phase supply to 11 KV to 11 KV Bairluty feeder was cut off. But from 19.11.2017 onwards single phase supply was extended continuously to the 11 KV Bairluty feeder due to reduction of agriculture load and thus the complainant problem was rectified.
3. Complainant also expressed his satisfaction over redressal of his grievance to the forum when he was contacted by the Forum over phone on 30.06.2018 at 12.50 P.M.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

**DESPATCHED**  
DATE 22/11

C.G.No:214/2017-18/Kurnool Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 20<sup>th</sup> day November 2018.

Sd/-  
**Member (Technical)**

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.